



## **NORTHAMPTON BOROUGH COUNCIL**

### **SCRUTINY PANEL**

#### **ADULT SOCIAL CARE FACILITIES**

**20 MAY 2019**

#### **BRIEFING NOTE: SITE VISIT**

### **1 INTRODUCTION**

- 1.1 At a previous evidence gathering meeting, Scrutiny Panel 4 (Adult Social Care Facilities) agreed that it would undertake a site visit to inform its evidence base.
- 1.2 An expert advisor had commended the London Borough of Islington for its good practice adult social care facilities and therefore it was suggested that the Scrutiny visits the London Borough of Islington.
- 1.3 Detailed below are the findings from the site visit.

### **2 SITE VISIT**

#### **2.1 London Borough of Islington**

- 2.1.1 Councillor Zoe Smith, Chair, Councillor Cathrine Russell and Tracy Tiff, Scrutiny Officer, visited the London Borough of Islington on 17 April 2019. The site visit met with key Officers – Deputy Head of Provider Services, Head of Re-enablement Team, Head of Service (Community Services) and the Associate Director (Community Mental Health).

#### **Key Findings**

Key findings from the Site Visit:

- Adult Social Care at the London Borough of Islington has an excellent level of integration; with a close relationship with the CCG and health colleagues at both operational and commissioning level.
- Each social work team has a Senior Social Worker.

In the Integrated Learning Disability Partnership all Officers are in the same building and comprise:

- Social workers
- Speech
- Physio
- Transition Team

Learning Disability is an integrated partnership and also has a pooled budget for placements 87.3%/12.7% split with the CCG

There are lots people with dual diagnosis with cross-cutting issues.

- There is a total annual budget of £30 million.
- There is a dynamic purchasing system.
- Managing expectations is currently being investigated regarding the Transition Pathway.
- There is a high proportion of supporting living accommodation in the borough with a number of new builds planned.
- Shared experience and knowledge is key to the success of the integrated partnership. There is also very strong links with community colleagues in the community with very robust transforming care. There are 4 – 5 officers in the Assessment Unit.
- The Adults Safeguarding Board and the London Hub covers the whole of London.

### **Community Locality Social Work teams (adults with physical disabilities or older people)**

- The Community Team has responsibility for individuals over the age of 18, the team focusses on individual's strengths, for example: Mr X can do this and is able to do that. Various assurance mechanisms have been set up. This approach has saved money and is more efficient.
- The Community offer capitalises on the voluntary and community offer - there is a real need to work with this Sector. For example, looking at issues such as fear of crime etc.
- There is an in-house Benefits Maximisation Team.
- A Rising Risk Panel has complicated cases referred to it. The Panel comprises representatives from Adult Social Care, Community Health, GPs, Housing Services and Mental Health. The Panel looks how it can resolve the issue together. The Panel does not leave the room until it has produced action plans for the case. Each case is personalised.
- Universal Credit has had an impact on the service users as a consequence there are a number of Food Banks in the borough.

- Nine Integrated care meetings take place each week at GP surgeries – these are multi-disciplinary team meetings, where difficult cases can be discussed to enable resolution.
- The London Borough of Islington is the largest social landlord in the country. Its population is around 250,000.
- Strong co-production and a strength based Policy is key to success.

Some Provision is provided in-house:

- 5 day services
- Specialist service for autism
- Specialist service for older people and disabled individuals
- Employment for people with disabilities
- Re-enablement is also an in-house service. It is mainly funded by the CCG but it is a Council run service. There is a joined up approach between Health and Social Care. Within the Service is a specialist Re-enablement Team. The Case Management Team undertakes reviews, and these are attended by a number of partners. Individuals are assessed at home as people can be assessed more accurately at home. A Medication Policy has recently been implemented that has been very successful and reduced the work of the District Nurses.

### **Joint Commissioning**

- A quarterly meeting takes place – to oversee Joint Commissioning is chaired by directors of commissioning for Health and Social Care.
- The Governance arrangement also includes a Health and Wellbeing Board.
- The relevant Cabinet Member at the London Borough of Islington has a clear understanding of the roles, structures and systems and the importance of the relationship with the CCG.
- Regular meetings are held between Adult Social Care and the CCG regarding the strategic relationship and how this is delivered, there are S75 agreements and BCF in place where pooling of budgets and joint commissioning takes place.
- By integrating health and social care, people are discharged from hospital quicker.
- The integrated system was developed around 20 years ago; budgets are pooled and jointly managed. Learning disability has the biggest pooled budget.
- There is a need to work together with a joined up approach between Adults' and Children's Services and the Council has just established a People's Department to facilitate this. For transitional services, for example, 13-14 year olds to adulthood there is a need to plan in advance. There is a Preparation for Adulthood Board

that looks at 16-25 year olds and its remit is looking at how they can be supported.

- Strong engagement with residents is important, to find out what they want; this helps to develop services' outcomes. Residents also then understand funding restrictions and priorities. It is important that different types of media are used and Focus Groups and Target Groups held.

### **3 RECOMMENDATION**

- 3.1 That the information provided in this briefing note informs the evidence base of this Scrutiny Review.

Author: Tracy Tiff, Scrutiny Officer, on behalf of Councillor Zoe Smith, Chair, Scrutiny Panel 4– Adult Social Care Facilities

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